General Tariff Information

Service Provider Name	Ooredoo Q.P.S.C.
Tariff Number	C10-01 Postpaid Mobile Services, and C11-01 Prepaid Mobile Services
Marketing Name of the Offer	Year-end Raffle Draw (November 2026)
Tariff Type	Promotion
Duration	Until 4 January 2027
Customer Group	Consumer
Tariff Effective Date	2 November 2026
Tariff Version Number	N/A

Year-end Raffle Draw

Eligible mobile customers can register into a raffle draw for a chance to win Samsung Galaxy Z Fold 8 phone ("Prize").

Terms and Conditions

1. The draw will be conducted every Monday during the campaign period between 9 November 2026 and 4 January 2027.
2. One winner per draw (total 9 draws).
3. Winner of any draw will be excluded from all subsequent draws during the campaign period.
4. Eligibility rules for postpaid customers
   - Active Shahry+ and Qatarna+ Customers.
   - No outstanding payments as of the draw date.
   - Registration for the draw through Ooredoo self-care mobile App.
5. Eligibility rules for prepaid customers
   - Successful recharge of 10 QAR amount or above starting 2 November 2026.
   - Registration for the draw through Ooredoo self-care mobile App.
6. The Prize is non-transferable, and cannot be exchanged for cash, compensation, or an alternative prize.
7. Winners will be contacted only by the campaign organizer using the contact information registered with Ooredoo.

8. Prizes will be delivered within a maximum period of ninety (90) days from the official announcement of the winners.
9. Ooredoo shall not be responsible for any additional requirements, fees, or costs associated with the prize following its delivery to the winner.
10. Ooredoo shall not bear any taxes, fees, or additional expenses that may apply to a winner due to their nationality or place of residence. The winner shall be solely responsible for any such obligations toward the competent authorities.
11. Winners must present a valid Qatar ID or passport when requested by the campaign organizer to receive the Prize.
12. By participating in the campaign and registering through the Ooredoo App, customers provide their full and explicit acceptance of these Terms and Conditions.
13. These Terms and Conditions shall be governed by and interpreted in accordance with the applicable laws and regulations of the State of Qatar and at the discretion of the Ooredoo.
14. Ooredoo reserves the right, subject to approval from the Ministry of Commerce and Industry, to amend these Terms and Conditions whenever required
15. Terms and conditions of the tariff C10-01 and tariff C11-01 apply.
16. General Terms and Conditions for Consumer Services apply.

*** * * END OF TARIFF MODIFICATION * * ***