



BUREAU
VERITAS

Bureau Veritas Certification

OOREDOO Q.P.S.C

Head Office: Building No. 14, Street No. 801, Zone 61, Diplomatic Zone, P.O. Box: 217, Doha,
State of Qatar

This is a multi-site certificate, additional site(s) are listed on the next page(s)

Bureau Veritas Certification Holding SAS - UK Branch certifies that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below

ISO 9001:2015

Scope of certification

Mobile and Fixed Line Voice Communication and Data Services, IP TV Services, IP VPN Services, Leased Line and MPLS Products, VSAT Services, Data Centre Services provided by Qatar Data Centre (QDC), Tetra Services; and support services provided by Departments of HR, Building & Support Services, Corporate Information Security, Procurement & Supply Chain, Business Units of Legal & Regulatory and Finance, Administrative activities, Marketing and Sales of Services and Project Management including Design and Rollout of Technology activities. Provision of Maritime Communication Support activities. Operations and Maintenance of (a) Data Centres and Disaster Recovery Data Centres, (b) Service Operations Centres and Security Intelligence Centre, (c) Transport, Core & Radio Aggregation, Switching Equipment, Physical Security Control Room activities, (d) VSAT Service Infrastructure (e) Cable Landing Stations.

Original cycle start date:	01-04-2009
Expiry date of previous cycle:	NA
Certification / Recertification Audit date:	NA
Certification / Recertification cycle start date:	14-09-2023
Subject to the continued satisfactory operation of the organisation's Management System, this certificate expires on:	21-09-2026

Certificate No.: QA003320

Version: 1

Issue date: 14-09-2023

Signed on behalf of BVCH SAS UK Branch

Certification Body Address: 5th Floor, 66 Prescott Street, London, E1 8HG, United Kingdom

Local Office: Bureau Veritas International Doha W.L.L, First Floor, D-Ring Road, Building No. 35, Street No. 250, Zone 45, Old Airport Area, P.O. Box 22157, Doha, State of Qatar

Further clarifications regarding the scope and validity of this certificate, and the applicability of the management system requirements, please call: +97440329729

UKAS Certificate Template Multi Site Rev.3.10





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ISO 9001:2015

Scope of certification

Site Name	Site Address	Site Scope
Ooredoo Q.P.S.C Qatar (HQ1) West Bay	Head Office: Building No. 14, Street No. 801, Zone 61, Diplomatic Zone, P.O. Box: 217, Doha, State of Qatar	Mobile and Fixed Line Voice Communication and Data Services, IP TV Services, IP VPN Services, Leased Line and MPLS Products, VSAT services, Data Centre Services provided by Qatar Data Centre (QDC), Tetra Services; and support services provided by Departments of HR, Building & Support Services, Corporate Information Security, Procurement & Supply Chain, Business Units of Legal & Regulatory and Finance. Administrative activities, marketing and sales of services. Operations and maintenance of (a) Data Centres and Disaster Recovery Data Centres (b) Service Operations Centres and Security Intelligence Centre, (c) Transport, Core & Radio Aggregation, Switching Equipment, Physical Security Control Room activities, (d) VSAT service infrastructure (e) Cable Landing Stations.
Abu Hamour	Building No. 2, Street No.825, Zone No. 20, Doha, State of Qatar	a) Facilities Modification, Project Management & Execution. b) Operation and Maintenance of M/s. Ooredoo Q.P.S.C. Buildings and Infrastructure.

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Scope of certification

Site Name	Site Address	Site Scope
Al Waab (WAC)	Building No. 63, Zone No. 54, Street No. 776, Doha, State of Qatar	Operation and Maintenance of Switching Equipment Infrastructure
Airport Exchange	Building No. 53, Street No. 965, Zone No. 47, Al Roodah, Doha, State of Qatar	
Khalifa Town Central (KTC)	Building No.77, Zone No. 34, Street No. 950, Doha, State of Qatar	
Kharatiyat (KRC)	Building No. 173, Zone No. 71, Street No. 380, Doha, State of Qatar	
Najma Center (NJC)	Building No.12, Zone No. 26, Street No. 880, Doha, State of Qatar	
West Bay (WBC)	Building No. 90, Zone No. 65, Street No. 860, Doha, State of Qatar	Operation and Maintenance of Cable Landing Station.
Al Kheesa (TGN)	Building No. 225 Street No. 1411 Zone 70, Al-Kheesa, Doha, State of Qatar	
Al Khor (GBI)	Building No.37, Street No. 860, Zone 74, Al-Khor, Doha, State of Qatar	

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Scope of certification

Site Name	Site Address	Site Scope
Al Saad	Building No. 57, Street No. 343, Zone No. 39, Al Saad, Doha, State of Qatar	a) Ooredoo Shop - Sales and Aftersales Services. b) Credit Control activities with respect to customers & B2B Telesales. c) Debt Recovery (Archiving function)
Hamad International Airport	Telecom Interface Buildings, Building No. E2730 /E2740, Zone No. 48, Airport Road, Doha, State of Qatar	Operations and maintenance of Transport and Radio Aggregation for Airport - South & North
Industrial Area Exchange (IEC)	Building No. 173, Street No. 13, Zone 57, Industrial Area, Doha, State of Qatar	Operations and maintenance of Transport, Core and Radio aggregation
Lusail (Maritime Radio)	Ooredoo Maritime Radio Building, Street No. 1820, Zone No. 70, Lusail, State of Qatar	Provision of Maritime Communication Support Activities including Radio Station Operation, acts as First Point of Contact for Army, Navy and the Air Force and handling Commercial Calls from Ships.
Mesaimeer	Building No. 106, Street No. 1119 Zone 56, Mesaimeer, Doha, State of Qatar	Operation and Maintenance of Core Aggregation, IT DC, ISP DC, QDC5 and Security Intelligence Center (SIC)
Mukaynis (Earth Station)	Building No. 2003, Street No. 340, Zone No. 81, Salwa Road, Doha, State of Qatar	Operation and Maintenance of VSAT Service Infrastructure (VSAT- Communication through satellites)

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Scope of certification

Site Name	Site Address	Site Scope
Ooredoo Q.P.S.C Qatar - HQ2 Old Airport Road	Building No. 145, Street No. 310, Zone No. 88, Airport Road, Doha, State of Qatar	a) Provision of Marketing, Branding, Sales, Customer Care Services, and Marketing Strategy and Planning Services for Ooredoo Products. Managing of Sales through Direct/Indirect Channels. b) Management of Radio Network, Core Network and Fixed Asset & Transport Network. c) Planning & Development of New and Existing Services. d) Design & Rollout Technology Activities. e) Managing, monitoring and controlling of international switching, fibre optical cable and its infrastructure.
Ras Laffan (RLNG)	Street No. 202, Zone. 75, Al- Thekhera, Doha, State of Qatar	Operation and Maintenance of Transport and Radio Aggregation
Simaisma	Street No. 3029, Zone No. 74, Simaisma, Doha, State of Qatar	Operation and Maintenance of Cable Landing Station

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Scope of certification

Site Name	Site Address	Site Scope
Wadi Al Sail	Street No. 825, Zone No. 20, Doha, State of Qatar	a) Provision of Data Centre services. b) Field Installation and Maintenance of IT systems. c) Central Service Operation Centre (SOC) activities. d) Operation and maintenance of transport aggregation at Khalifa Town Rumaila. (KTR)

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