

General Tariff Information

Service Provider Name	Ooredoo Q.P.S.C.
Tariff Number	B34-01
Marketing Name of the Offer	Inmarsat Satellite Services
Tariff Type	Standard Tariff
Duration	N/A
Customer Group	Business
Tariff Effective Date	11 December 2022
Tariff Version Number	002



Contents

1	Definitions	3
2	Tariff Terms and Conditions	4
3	Service Description:.....	4
4	Service Definition:.....	5
5	Service Provider obligations	19
6	Subscriber obligations	20

1 Definitions

1. Inmarsat – the Inmarsat Satellite Telecommunications Company
2. Ooredoo – Ooredoo Q.P.S.C. (formerly (Qtel) Qatar Telecom Q.S.C)
3. Subscriber – The person or entity that enters into an agreement with Ooredoo to receive and pay for Service.
4. User – The natural person who actually uses the service.
5. Inmarsat Aero: Provides analog voice/fax/data services for aircraft
6. Inmarsat B HSD: Inmarsat HSD service provides high speed data (HSD) services at 56, 64 or 128 kbit/s
7. Inmarsat B v/f/d: Inmarsat B service provides digital voice services (v), telex services, medium speed fax (f)
8. /data services (d) at 9.6 kbit/s and high speed data services at 56, 64 or 128 kbit/s
9. Inmarsat M v/f/d: Inmarsat M service provides voice services (v) at 4.8 kbit/s and medium speed fax
10. (f)/data services (d) at 2.4 kbit/s
11. Kbps: Kilobits per second
12. L-Band: The L-band is defined as frequencies in the range 1626.5 to 1675 MHz (Earth to Space) & 1518MHz to 1559 MHz (Space to Earth) for Mobile Satellite Services.
13. Satellite Access Station: or "SAS" is a ground station interfacing with one or more Satellites, with an interface to the terrestrial network in support of any services
14. Satellite Terminal: a terminal suitable for use of the service
15. SIM Card: a subscriber identity module card which uniquely identifies a satellite terminal.
16. SMS: Short Messaging Service
17. Subscriber: a person who contracts to subscribe to the service
18. Uplink: speed at which the satellite terminal transmits data
19. BGAN HDR: A portfolio of high data streaming rates for broadcasters, media organizations and governments looking to deliver superior video quality anywhere in the world.
20. BGAN Link: A broadband data service for users who require high monthly volumes of always-on Standard IP data for sustained periods of operation.

21. BGAN Explore 510 and Explore 710: provides simultaneous voice and broadband data communications globally from small and lightweight satellite terminals. The BGAN terminal can be connected to a portable PC or smart device using Standard IP to access the internet for applications such as web browsing and email, or choose from a range of guaranteed Streaming IP rates to meet all your data, voice and video needs. The smallest terminals are designed to suit single users. The larger terminals offer a WLAN capability and are particularly suitable for small teams that need to establish a temporary office for an extended period. They are also suitable for users requiring higher bandwidth to enable applications such as live broadcasting
22. IsatPhone / IsatPhone 2 / IsatPhone Pro: Handheld satellite phones provide a clear, dependable voice service anywhere on the planet.

2 Tariff Terms and Conditions

23. This tariff is for a permanent standard service.
24. This tariff contains charges and conditions applicable to the provision of Inmarsat mobile services.
25. From time to time Ooredoo may publish promotions and readjustments on its webpage or by other means. Such promotions and readjustments will automatically modify this tariff as specified by Ooredoo as of the date Ooredoo publishes such promotions or readjustments.

3 Service Description:

26. The Inmarsat service enables customers to make and receive national and international voice calls carried over a satellite network. The handset enables use of the Inmarsat network (Satellite).
27. The Inmarsat service enables customers to use volumes of Standard IP data in one location with BGAN to provide simultaneous voice and broadband data communications globally from small and lightweight satellite terminals.
28. Service duration: The minimum contractual period for the Inmarsat Service is 3 months.

4 Service Definition:

29. Inmarsat (Isatphone2, BGAN, IsatHub) Sim card activation charge: 55 QR per sim card.
30. Inmarsat GSPS Service (IsatPhone2)
 - 30.1 Global satellite phone system service via Inmarsat L-Band Satellite Network that offers subscribers Voice, SMS, Voice mail, GPS and low speed data access, through a satellite terminal, which is called an Inmarsat IsatPhone2. Every subscriber is identified by a GSPS SIM card that is inserted in to the satellite terminal.
 - 30.2 The IsatPhone2 offers subscribers:
 - 30.3 Voice using 2.4 kbps voice codec
 - 30.4 A bit rate of 2.4 kbps fax and data
 - 30.5 GPS locator screen
 - 30.6 SMS, Voicemail, Missed call notifications
 - 30.7 It also offers other services such as safety, tracking and emergencies
31. **IsatHub**
 - 31.1 Global smart device connectivity service via Inmarsat L-Band Satellite Network that offer subscriber's voice and data access, through a satellite terminal, typically an Inmarsat iSavi. Every subscriber is identified by an IsatHub SIM card, which is inserted in to the satellite terminal. The satellite terminal acts as an access point and the broadband service is accessed from a smart device through a control application, which provides full control over access to the service as well as visibility of data usage from each device sharing the broadband connection.
 - 31.2 Inmarsat global smart device connectivity service through Inmarsat L-Band Satellite Network that offer subscribers Data speeds for up to 384kbps.
 - 31.3 Dedicated Apple or Android applications to connect smart devices to the Internet for email and web usage and to exchange voice calls and texts
 - 31.4 Management application to manage and monitor usage
 - 31.5 Voice application for voice calls
32. **BGAN Service**
 - 32.1 Broadband Global Area Network service via Inmarsat L-Band Satellite Network that offers subscriber's voice and data access, through a satellite terminal, typically an Inmarsat BGAN. Every subscriber is identified by a BGAN SIM card, which is inserted in to the satellite terminal.

The satellite terminal acts as an access point and the broadband service is accessed from a smart device or computer through a control application, which provides full control over access to the service as well as visibility of data usage from each device sharing the broadband connection.

- 32.2 Inmarsat Broadband Global Area Network service through Inmarsat L-Band Satellite Network that offer subscribers
- 32.3 Simultaneous voice and broadband data at a speed of up to 492 Kbits/s in addition to SMS, ISDN and Streaming
- 32.4 Send / receive emails, file transfers, audio / video conferencing, broadcasting, browsing, etc.

33. Inmarsat Terms:

GSPS	Global Satellite Phone Service.
BGAN	Broadband Global Area Network service.
MSS	Mobile Satellite services
I4	Inmarsat 4th generation of satellites
IsatHub	Inmarsat global smart device connectivity service
MtF	Charge for Voice (Airtime) to Fixed line number
Data MtF	Charge for Data call per minute to Fixed (Dial up)
Voice to Cellular	Charge for Mobile (Airtime) to GSM operators
Voice Mobile to I4	Charge for Voice to other Inmarsat 4 Satellite services (such as Isat hub & BGAN)
GSPS Voice	Charge for Voice call from / to Voice Inmarsat mobile satellite phone
Inmarsat B V/F/D	Charge for Legacy Inmarsat Voice, Fax and Data Services
Inmarsat M V/F/D	
Inmarsat Mini-M V/F/D	
Inmarsat GAN/Fleet/Swift64 Voice	
Iridium Voice	Charge per minute of a call originating from mobile phone to another Iridium mobile phone
Globalstar Voice	Charge per minute of a call originating from mobile phone to another GlobalStar mobile phone
Thuraya Voice	Charge per minute of a call originating from mobile phone to another Thuraya mobile phone

Activation Fee	Associated with registering a SIM card to the satellite Network under as agreed package for availability of use. Regulatory fee means a mandatory fee paid to the Turkish Telecommunication Authority as soon as activation occurs.
Monthly Subscription	Monthly fee paid to keep an active SIM within service.
Allowance Minutes	Charge value associated with the number of minutes included with in the monthly subscription. Applies to only the calls originating from mobile phone to PSTN numbers. Calls are credited on a first come basis until the limit is reached.
Voice - TO - other MSS systems	Charge for mobile phone to any other Satellite Operator for voice.
Standard IP - PER MB	Charge of Data volume (MB) for Internet connection through the Standard IP service channel.
Voice to Fixed	Per min charge of any call originating from mobile phone to PSTN numbers.
Voice to voicemail	Per min charge of any call that is routed to Voice Mail service if the subscriber is busy or not reachable.
SMS - Per MSG	Charge of SMS message originating from mobile Satellite Phone
Streaming 32 KBPS - Per min	Charge of any call originating from mobile phone to dedicated speed Internet connection at rate of 32kbs charged as per minute.
Streaming 64 KBPS - Per min	Charge of any call originating from mobile phone to dedicated speed Internet connection at rate of 64kbs charged as per minute.
Streaming 128 KBPS - Per min	Charge of any call originating from mobile phone to dedicated speed Internet connection at rate of 128kbs charged as per minute.
Streaming 176 KBPS - Per min	Charge of any call originating from mobile phone to dedicated speed Internet connection at rate of 176kbs charged as per minute.
Streaming 256 KBPS - Per min	Charge of any call originating from mobile phone to dedicated speed Internet connection at rate of 256kbs charged as per minute
Streaming 384 KBPS - Per min	Charge of any call originating from mobile phone to dedicated on demand speed Internet connection at rate of 384kbs charged as per minute.
BGAN HDR Half Channel / 64k	Charge of any call originating from mobile phone to dedicated on demand speed Internet connection at rate of up to 400kpbs HDR in the upload but only 64 kpbs in the download direction.
BGAN HDR Half Channel Symmetric	Charge of any call originating from mobile phone to dedicated on demand speed Internet connection at rate of up to 400kpbs HDR in the upload and download direction.

BGAN HDR Full Channel / 64k	Charge of any call originating from mobile phone to dedicated on demand speed Internet connection at rate of up to 800kbps HDR in the upload but only 64 kbps in the download direction.
BGAN HDR Full Channel Symmetric	Charge of any call originating from mobile phone to dedicated on demand speed Internet connection at rate of up to 800kbps HDR in the upload and download direction

34. Inmarsat services Charge

34.1 **GSPS-Voice Postpaid:** The following table provide the charges for the GSPS service postpaid subscription plans:

GSPS-Subscription/Airtime Charges	Billed Unit	Entry Plan (QR)	High Plan (QR)	Enhanced Plan (QR)
Monthly Subscription fee		162.40	238.55	458.75
Free minutes Per Month	Per min	10	60	100
Traffic Type				
Airtime MtF	Per min	3.45	3.12	3.12
Airtime to Cellular	Per min	3.85	3.49	3.49
Voicemail	Per min	3.45	3.12	3.12
SMS	Per SMS	1.72	1.65	1.65
Data to fixed (MtF)	Per min	3.45	3.12	3.12
Voice Mobile to Inmarsat 4 (I4)	Per min	3.12	3.12	3.12
GSPS Voice	Per min	4.04	4.04	4.04
To other MSS Services				
Inmarsat B V/F/D	Per min	10.83	9.69	9.69
Inmarsat M V/F/D	Per min	9.18	8.26	8.26
Inmarsat Mini-M V/F/D	Per min	7.89	7.08	7.08
Inmarsat GAN/Fleet/Swift64 Voice	Per min	7.89	7.08	7.08

Inmarsat Aero Voice	Per min	15.41	13.76	13.76
Iridium Voice	Per min	34.20	34.20	34.20
Globalstar Voice	Per min	24.88	24.88	24.88
Thuraya Voi	Per min	15.56	15.56	15.56
Other MSS Carriers	Per min	21.65	19.27	19.27

34.2 **GSPS-Voice Prepaid:** The following table provide the charges for the GSPS service prepaid subscription plans

Vouchers	Price (QR)	Validity
GSPS Prepaid – Price per Voucher (0 Units)*	128.45	30 Days
GSPS Prepaid – Price per Voucher (50 Units)	229.38	30 Days
GSPS Prepaid – Price per Voucher (250 Units)	1,146.88	180 Days
GSPS Prepaid – Price per Voucher (500 Units)	2,293.75	365 Days
GSPS Prepaid – Price per Voucher (1000 Units)	4,037.00	365 Days
GSPS Prepaid – Price per Voucher (2500 Units)	9,523.65	365 Days
GSPS Prepaid – Price per Voucher (5000 Units)	16,258.10	365 Days

34.3 ***Voucher (0 units):** for validity extension only and no units are added. Calls/SMS may still be received.

34.4 ***Units:** Free unit of minute or SMS per voucher.

GSPS Prepaid – Price Per Unit	Billed unit	Rate per unit
Service		
Fixed v/f/d	Per min	1.300
Cellular v/f/d	Per min	1.300

GSPS Prepaid – Price Per Unit	Billed unit	Rate per unit
SMS	Per SMS	0.500
BGAN voice	Per min	1.300
Fleet Broadband voice	Per min	1.300
Swift broadband voice	Per min	1.300
GSPS and SPS voice	Per min	1.300
GSPS Voicemail	Per min	1.300
Inmarsat B v/f/d	Per min	3.400
Inmarsat M v/f/d	Per min	2.900
Inmarsat mini M v/f/d	Per min	2.500
Inmarsat GAN/Fleet/Swift voice	Per min	2.500
Inmarsat Aero voice	Per min	4.900
Iridium voice	Per min	11.00
Globalstar voice	Per min	8.00
Thuraya voice	Per min	5.00
Other MSS carriers	Per min	6.900

35. **BGAN Service:**

35.1 **Standard + plan:**

Postpaid	Billed unit	Standard (QR)
Monthly Subscription fee	QR	359.66
Monthly Allowance*	Per MB	5 MB
Additional usage subscription (by tiers)	Billed Unit	Total monthly charge
5 – 500	Per MB	3,996.08
500 – 1,000	Per MB	5,994.14
1,000 – 5,000	Per MB	11,988.24
5,000 – 10,000	Per MB	15, 984.32

10,000 – 30,000	Per MB	23,976.48
Voice Charges	Billed unit	Rate per unit (QR)
Voice to Fixed	Per min	4.04
Voice to Mobile	Per min	5.25
Voice Mobile to I4	Per min	3.49
Voicemail (notification is free of charge)	Per min	3.23
ISDN / Fax / Audio 3.1 / MtM Charges	Per min	25.70
SMS Charge	Per SMS	2.17
Streaming IP Charges	Billed unit	Rate per unit (QR)
32 kbit/s	Per min	13.54
64 kbit/s	Per min	25.67
128 kbit/s	Per min	44.64
176 kbit/s	Per min	65.88
256 kbit/s	Per min	77.01
384+ kbit/s	Per min	114.69
(A*) Voice/ISDN to other MSS - Pricing table	Billed unit	Rate per unit (QR)
To Other MSS Voice Services:		
Inmarsat Mini-M v/f/d	Per min	10.08
Inmarsat GAN/Fleet/Swift Voice	Per min	25.84
Inmarsat Aero Voice	Per min	19.76
Iridium Voice	Per min	50.46
Globalstar Voice	Per min	36.70
Thuraya Voice	Per min	22.94
Other MSS Carriers	Per min	27.83
To Other MSS ISDN Services:	Billed unit	Rate per unit (QR)
Inmarsat GAN/Fleet/Swift ISDN	Per min	73.40

35.2 *Allowance charges are applicable up to the maximum utilization of the monthly subscription charges amount (e.g if the customer consumed up to 5 MB, the monthly charge will be 359.66 QAR).

35.3 At the beginning of each month the kick-off subscription monthly charge is 359.66 QAR with an allowance up to 5MB. If a customer during that specific month exceed the 5MB allowance and reach any usage value between (5-500) the monthly subscription charges will switch from the original 359.66 QAR to 3,996.08 QAR. The next month the allowance will reset again at the original charges of 359.66 QAR. The same applies if they have a usage that falls under any of the tiers shown in the table. Each month will be treated separately.

35.4 Example: A customer that have a BGAN Standard+ plan that didn't use the service in January would get a monthly charge of 359.66 QAR. In February they used 15 MB, then the total monthly charge would be 3,996.08. In March the same customer used 4 MB, then the total monthly charge would be 359.66 QAR. In April, the customer had a total usage of 6,500 MB. The total monthly charge would be 15,984.32 QAR. In May, the total usage was 7 MB, then the total monthly charge would be 3,996.08

36. **BGAN-Single SIM plans:**

	Billed unit	Entry (QR)		Mid (QR)		High (QR)		Super (QR)	
New Activation		183.50		183.50					
Monthly Subscription fee		542.54		2233.93		14360.86		31740.86	
Monthly allowance*implied IP	Per MB	21.25		100		750		2105.26	
IP Charges	Billed unit	In Bundle* (QR)	Out of Bundle* (QR)	In Bundle (QR)	Out of Bundle (QR)	In Bundle (QR)	Out of Bundle (QR)	In Bundle (QR)	Out of Bundle (QR)
In bundle charge IP	Per MB	25.54		22.35		19.16		15.08	
Out of bundle charge IP (in Region)	Per MB		26.72		23.12		20.33		15.08
Voice Charges	Billed unit	In Bundle (QR)	Out of Bundle (QR)	In Bundle (QR)	Out of Bundle (QR)	In Bundle (QR)	Out of Bundle (QR)	In Bundle (QR)	Out of Bundle (QR)
Voice to fixed	Per min	3.19	3.52	2.79	3.12	2.39	2.64	1.90	1.91
Voice to cellular	Per min	4.15	4.55	3.67	4.00	3.12	3.41	2.45	2.46
Voice Mobile to I4	Per min	2.39	2.61	2.17	2.31	1.84	1.98	1.57	1.57
Voicemail (notification is free of charge)	Per min	2.57	2.79	2.24	2.46	1.91	2.09	1.50	1.50
ISDN / Fax / Audio 3.1 / MtM Charges	Per min	27.93	27.93	27.93	27.93	27.93	27.93	27.78	27.79
SMS Charges	Per SMS	1.85	1.76	1.43	1.50	1.21	1.36	0.95	0.96
Streaming IP Charges	Billed unit	In Bundle (QR)	Out of Bundle (QR)	In Bundle (QR)	Out of Bundle (QR)	In Bundle (QR)	Out of Bundle (QR)	In Bundle (QR)	Out of Bundle (QR)
32 kbit/s	Per min	14.35	14.35	14.35	14.35	14.35	14.35	14.35	14.35

64 kbit/s	Per min	27.37	27.37	27.37	27.37	27.37	27.37	27.37	27.37
128 kbit/s	Per min	47.86	47.86	47.86	47.86	47.86	47.86	47.86	47.86
176 kbit/s	Per min	67.82	67.82	67.82	67.82	67.82	67.82	67.82	67.82
256 kbit/s	Per min	82.58	82.58	82.58	82.58	82.58	82.58	82.58	82.58
384+ kbit/s	Per min	115.68	115.68	115.68	115.68	115.68	115.68	115.68	115.68
Voice/ISDN to other MSS - Pricing table:	Billed unit	In Bundle (QR)	Out of Bundle (QR)	In Bundle (QR)	Out of Bundle (QR)	In Bundle (QR)	Out of Bundle (QR)	In Bundle (QR)	Out of Bundle (QR)
Inmarsat B v/f/d	Per min	13.71	13.71	13.71	13.71	13.71	13.71	13.65	13.65
Inmarsat M v/f/d	Per min	11.70	11.70	11.70	11.70	11.70	11.70	11.64	11.64
Inmarsat Mini-M v/f/d	Per min	10.08	10.08	10.08	10.08	10.08	10.08	10.04	10.04
Inmarsat GAN/Fleet/Swift Voice	Per min	25.84	25.84	25.84	25.84	25.84	25.84	25.70	25.70
Inmarsat Aero Voice	Per min	19.76	19.76	19.76	19.76	19.76	19.76	19.64	19.64
Iridium Voice	Per min	50.46	50.46	50.46	50.46	50.46	50.46	50.19	50.19
Globalstar Voice	Per min	36.70	36.70	36.70	36.70	36.70	36.70	36.50	36.50
Thuraya Voice	Per min	22.94	22.94	22.94	22.94	22.94	22.94	22.81	22.81
Other MSS Carriers	Per min	27.83	27.83	27.83	27.83	27.83	27.83	27.67	27.67
To Other MSS ISDN Services:	Billed unit	In Bundle (QR)	Out of Bundle (QR)	In Bundle (QR)	Out of Bundle (QR)	In Bundle (QR)	Out of Bundle (QR)	In Bundle (QR)	Out of Bundle (QR)
Inmarsat B HSD	Per min	73.40	73.40	73.40	73.40	73.40	73.40	73.40	73.40
Inmarsat GAN/Fleet/Swift ISDN	Per min	73.40	73.40	73.40	73.40	73.40	73.40	73.40	73.40

36.1 Allowance charges are applicable up to the maximum utilization of the monthly subscription charges amount. Out of bundle IP charges are applicable once all Monthly allowance are consumed based on the applied airtime charges. No rollover of unused allowance.

- 36.2 In bundle charges/allowance are applicable up to the maximum utilization of the monthly subscription charges amount (which are dependent on the Plan subscribed – Entry, Mid & High).
- 36.3 Out of bundle charges are applicable only once the utilization amount has exceeded the monthly subscription charges amount.
- 36.4 Billing increments: 20 kilobytes for IP data sessions, 5 seconds for streaming, 15 seconds for voice and ISDN calls. Inmarsat also applies billing increments all the intermediate CDR's on a coper MBined basis for both background IP and streaming traffic.
- 36.5 Minimum durations: 100 kilobytes for IP data sessions, 30 seconds for voice, streaming and ISDN calls. Inmarsat applies a coper MB in minimum volume to the data sessions for background IP. This applies to the first (partial) CDR.
- 36.6 The Packages are charged on a monthly basis and do not have rollover of unused money allowances to the next month.

37. **BGAN-Multi SIM plans:**

Plan level	BGAN services	Billed unit	20 Sims (QR)		50 Sims (QR)		100 Sims (QR)	
Entry level plan	Monthly Subscription fee	QR	5,425.21		13,563.04		27,126.07	
	Implied IP Allowance Per Month	Per MB	189		472		944	
	Traffic Type	Billed unit	In bundle (QR)	Out of bundle (QR)	In bundle (QR)	Out of bundle (QR)	In bundle (QR)	Out of bundle (QR)
	Standard IP	Per MB	28.74	31.60	28.74	31.60	28.74	31.60
	Voice to Fixed	Per min	3.60	4.00	3.60	4.00	3.60	4.00
	Voice to Cellular	Per min	4.70	5.17	4.70	5.17	4.70	5.17
	Voicemail	Per min	2.86	3.19	2.86	3.19	2.86	3.19
	Voice Mobile to I4	Per min	2.72	3.01	2.72	3.01	2.72	3.01
	SMS Charges	Per min	1.84	1.98	1.84	1.98	1.84	1.98
	ISDN / 3.1 kHz Audio	Per min	27.93	27.93	27.93	27.93	27.39	27.93
	32 kbps Streaming	Per min	14.35	14.35	14.35	14.35	14.35	14.35



	64 kbps Streaming	Per min	27.53	27.53	27.53	27.53	27.53	27.53
	128 kbps Streaming	Per min	47.86	47.86	47.86	47.86	47.86	47.86
	176 kbps Streaming	Per min	67.82	67.82	67.82	67.82	67.82	67.82
	256 kbps Streaming	Per min	82.58	82.58	82.58	82.58	82.58	82.58
	384 kbps Streaming	Per min	97.33	97.33	97.33	97.33	97.33	97.33
	Subscription per Month	QR	22,339.14		55,847.82		111,695.64	
	Implied IP allowance per Month	MBs	889		2,222		4,444	
	Traffic Type	Billed unit	In bundle (QR)	Out of bundle (QR)	In bundle (QR)	Out of bundle (QR)	In bundle (QR)	Out of bundle (QR)
Mid	Standard IP	Per MB	25.14	27.67	25.14	27.67	25.14	27.67
	Voice to Fixed	Per min	3.12	3.41	3.12	3.41	3.12	3.41
	Voice to Cellular	Per min	4.07	4.48	4.07	4.48	4.07	4.48
	Voicemail	Per min	2.57	2.79	2.57	2.79	2.57	2.79
	Voice Mobile to I4	Per min	2.39	2.61	2.39	2.61	2.39	2.61
	SMS Charges	Per SMS	1.58	1.76	1.58	1.76	1.58	1.76
	ISDN / 3.1 kHz Audio	Per min	27.93	27.93	27.93	27.93	27.93	27.93
	32 kbps Streaming	Per min	14.35	14.35	14.35	14.35	14.35	14.35
	64 kbps Streaming	Per min	27.53	27.53	27.53	27.53	27.53	27.53
	128 kbps Streaming	Per min	47.86	47.86	47.86	47.86	47.86	47.86
	176 kbps Streaming	Per min	67.82	67.82	67.82	67.82	67.82	67.82
	256 kbps Streaming	Per min	82.58	82.58	82.58	82.58	82.58	82.58
	384 kbps Streaming	Per min	95.75	95.75	95.75	95.75	95.75	95.75

Prepaid Vouchers	Voucher charge (QR)	Units per card Expiry
BGAN Prepaid - Price Per Voucher (0 Units)*	183.50	30 Days
BGAN Prepaid - Price Per Voucher (50 Units)	550.50	90 Days
BGAN Prepaid - Price Per Voucher (500 Units)	1,706.55	180 Days
BGAN Prepaid - Price Per Voucher (1000 Units)	3,394.75	365 Days
BGAN Prepaid - Price Per Voucher (2500 Units)	8,257.50	365 Days
BGAN Prepaid - Price Per Voucher (5000 Units)	16,515.00	365 Days
Prepaid Units charge per Service type:	Billed unit	Units
Background IP (Global)	Per MB	9.1 units
Background IP in region (China, S-Africa)	Per MB	6 units
Background IP in region (S-America)	Per MB	4 units
Background IP out of region	Per MB	10.1 units
Voice to fixed	Per min	1 units
Voice to cellular	Per min	1.2 units
Voice BGAN to BGAN	Per min	0.76 units
Voice BGAN to FBB	Per min	0.76 units
Voice BGAN to SBB	Per min	0.76 units
Voice BGAN to SPS	Per min	2 units
Voice BGAN to GSPS	Per min	0.76 units
Voicemail (notification is free of charge)	Per min	1 units
Voice to Inmarsat B	Per min	3.4 units
Voice to Inmarsat M	Per min	2.9 units
Voice to Inmarsat Mini-M	Per min	2.5 units
Voice to Inmarsat GAN/Fleet/Swift Voice	Per min	2.5 units
Voice to Inmarsat Aero Voice	Per min	4.90 units
Voice to Iridium Voice	Per min	11 units
Voice to Globalstar Voice	Per min	8 units
Voice to Thuraya Voice	Per min	5 units
Voice to Other MSS Carriers	Per min	6.90 units
SMS	Per SMS	0.50 units
ISDN	Per min	7.00 units

Streaming 32 kbit/s	Per min	3.60 units
Streaming 64 kbit/s	Per min	6.90 units
Streaming 128 kbit/s	Per min	12.00 units
Streaming 176 kbit/s	Per min	17.00 units
Streaming 256 kbit/s	Per min	20.70 units
Streaming 384+ kbit/s	Per min	29.00 units
HDR Half Channel/64K	Per min	20.70 units
HDR Half Channel Symmetric	Per min	28 units
HDR Full Channel/64K	Per min	32.00 units
HDR Full Channel Symmetric	Per min	38.00 units

37.1 Voucher (0 units): for validity extension only and no units are added.

37.2 Units: Free unit of minute or SMS per voucher.

38. IsatHub - Postpaid Plans:

		Single SIM		
IsatHub	Billed Unit	IsatHub Usage (QR)	IsatHub 10 MB (QR)	IsatHub 15 MB (QR)
Monthly Subscription Fee	Per Month	73.22	QR 209.01	QR 229.38
Monthly PER MB Allowance	Per Billed Unit	0	10 MB	15 MB
Maximum Number of SIM's	Per Billed Unit	1	1	1
IP Charges				
Out of Bundle IP Charge	Per min	14.13	11.30	11.49
Voice Charges				
Voice to fixed	Per min	3.63	3.63	3.08
Voice to cellular	Per min	3.63	3.63	3.08
Voice to I4	Per min	3.63	3.63	3.08
Voicemail	Per min	3.63	3.63	3.08
SMS	Per SMS	1.76	1.76	1.50
To other MSS Services				
Inmarsat B V/F/D	Per min	13.73	13.73	13.73
Inmarsat M V/F/D	Per min	11.71	11.71	11.71
Inmarsat Mini-M V/F/D	Per min	10.09	10.09	10.09

Inmarsat GAN/Fleet/Swift64 Voice	Per min	25.84	25.84	25.84
Inmarsat Aero Voice	Per min	19.74	19.74	19.74
Iridium Voice	Per min	50.46	50.46	50.46
Globalstar Voice	Per min	36.70	36.70	36.70
Thuraya Voice	Per min	22.94	22.94	22.94
Other MSS Carriers	Per min	27.82	27.82	27.82

- 38.1 Out of bundle IP charges are applicable once all Monthly PER MB allowance are consumed.
- 38.2 Out of bundle IP charges are billed per minute.
- 38.3 There is no rollover of unused allowances.

Minimum Call Duration/Billing Increments		
Service	Minimum	Billing Increment
Voice/Data	30	15
Standard IP (Kilobytes)	50	20
SMS	1	1

- 38.4 Charges Notes: Charges above exclude the satellite terminal required for the service.

5 Service Provider obligations

39. Commencement of Service: The service will commence from the time the subscribers request to start the service.
40. Service Validity: The Business Satellite Service will continue to be active and valid subject to payment of the Subscriber's bill at the end of each monthly billing cycle.
41. Service Duration: The minimum contractual period for the Business Satellite Service is 3 months.
42. Post-paid timing: The Post Paid Mobile Service becomes payable at the end of each monthly billing cycle and is payable for each subsequent month, until the Subscriber elects to change or cancel their subscription.
43. Service Availability and Limits: Certain factors, such as network changes, traffic volume, transmission limits, service outages, technical limitations, signal strength, customer device, terrain, structures, weather, or other conditions that may arise from time to time, may interfere with actual service quality and availability.
44. Calls may be interrupted, dropped, refused or limited. Ooredoo will not be liable for any service limits due to these conditions that may arise from time to time, subject to our statutory, licence and other obligations.

6 Subscriber obligations

45. **8.1. Equipment:** The Subscriber shall comply with any reasonable request by Ooredoo concerning the configuration of their Mobile Device or the use of the service.
46. **8.2. Resale:** The Subscriber cannot resell the service if (s)he does not qualify as an Eligible Person, within the framework set by the Class License for the Resale of Retail Telecommunications Services issued by the Communication Regulatory Authority (CRA) (<https://www.cra.gov.qa/en/document/class-license-for-the-resale-of-retail/telecommunications-services>) and without a prior written approval by Ooredoo. Failure comply with the above provision will result in the Services being immediately terminated and in the Subscriber being held responsible for the legal, regulatory and financial consequences of his/her behavior.
47. **8.3. SIM Card:** The Subscriber must promptly notify Ooredoo if the SIM Card is damaged. In the event of loss or theft of SIM Card, the Subscriber must notify Ooredoo within forty-eight (48) hours of becoming aware of such loss or theft.
48. **8.4.** The customer shall comply with any reasonable request by Ooredoo concerning the configuration of their devices and/or the use of the Service.

*****END OF TARIFF*****

Tariff Version Number	Approval Data	Effective Data	Tariff Modifications
001	28 May 2019	28 May 2019	New Tariff
002	11 December 2022	11 December 2022	Class License for the Resale of Retail Telecommunications Services