

General Tariff Information

Service Provider Name	Ooredoo Q.P.S.C.
Tariff Number	C10-01
Marketing Name of the Offer	Roam Like Home Key for Postpaid Mobile Customers
Tariff Type	Promotion
Duration	From 1 July 2022 to 1 October 2022
Customer Group	Consumers
Tariff Effective Date	1 September 2022
Tariff Notification Date	1 September 2022
Tariff Version Number	N/A

Roam Like Home Key

The Roam Like Home Key enables customers to use their Local Units (voice calls, SMS), Local Data allowances, Add-ons, WhatsApp allowance and the related out of bundle charges (all together “**Home Allowance**”) while roaming.

After the activation of the Roam Like Home Key, while in roaming

- Customers will Receive incoming calls without a charge;
- Outgoing minutes will be available to be consumed from the Home Allowance for:
 - Calls back to Qatar;
 - Calls within roaming country;
 - Calls from Roaming country to any another country.

Eligible customers

The promotion is accessible to customers subscribe to:

- Shahry S/M/L/XL;
- Qatarna Silver, Gold and Platinum;
- Al Nokhba;
- QNB First.

Countries included in the promotion

The promotion applies to roaming from the following countries

GCC Countries	European Countries	Others
Kingdom of Saudi Arabia, Kuwait, Oman, United Arabic Emirates	France, Germany, Italy, Spain, Switzerland, Turkey, United Kingdom	United States of America

Pricing and validity

The price for the Roam Like Home Key is 150 QAR.

The Benefit Validity is seven (7) Days and grants:

- Incoming minutes will be free of charge
- Outgoing minutes will be available to be consumed from local bundles for:
 - Calls back to Qatar,
 - Calls within roaming country,
 - Calls from Roaming country to another country.

Customer can activate the Roam Like Home Key via:

- SMS by sending Keyword RH to 114
- Ooredoo App.

Product subscription period

Product can be subscribed within period of 1 July – 31 September 2022.

Terms and Conditions

1. Home Allowances are as per:
 - a) Tariff C10-01, paragraph 4.14.2, for Shahry and Qatarna customers; Data allowances included in the tariff plans at slower/throttled speed is not part of the Home Allowance which can be used in roaming;
 - b) Tariff C10-01, paragraph 4.2.3.1, for Al Nokhba customers;
 - c) Promotion launched on 12 January 2016 for QNB First customers.
2. Home Allowance are valid for roaming for seven (7) days.
3. The consumption priority while in roaming is:
 - a) Available Home allowances;
 - b) Roaming allowances as per Ooredoo Passport/ other pack allowances;

- c) Out of bundle Local Rate.
- 4. Roam Like Home Key service is dedicated for personal use. Ooredoo has the right to stop the service if abusive behavior, commercial use, or services reselling to third party is observed.
- 5. The benefit of the promotion will be terminated if plan is changed or line is deactivated.
- 6. Ooredoo General Terms and Conditions for Consumer Services Apply.

*** * * END OF TARIFF MODIFICATION * * ***