

**General Tariff Information**

Service Provider Name	Ooredoo Q.P.S.C.
Tariff Number	C00-01
Marketing Name of the Offer	Zero Rated services
Tariff Type	Standard Tariff
Duration	N/A
Customer Group	Consumer / Business
Tariff Effective Date	10 August 2020
Tariff Version Number	001



1. Definitions

- 1.1.** Ooredoo means Ooredoo Q.P.S.C.
- 1.2.** Subscriber means the person or entity that enters into an agreement with Ooredoo to receive and pay for Service.
- 1.3.** User means the natural person who actually uses the service.



2. Tariff Terms and Conditions

- 2.1.** This tariff is for a permanent standard service.
- 2.2.** This tariff contains charges and conditions applicable to the provision of services to consumer and business customers.
- 2.3.** These terms and conditions are in addition to the terms and conditions specified in other tariffs and the General Terms and Conditions for Consumer Services where referenced, which can be found at www.ooredoo.qa



3. Service Description:

3.1. This tariff is for permanent standard service.

3.2. The tariff for Zero Rated services applies when customers access the Applications and websites listed below. In this case the data consumption is neither deducted from data allowances nor is it charged out of bundle rates.

4. Service Feature:

4.1. Description: Zero-rated services applications and websites and related content are considered public services. The following applications and websites fall in the scope of this tariff:

- Ooredoo App.
- Ooredoo TV App.
- Ooredoo website.
- Ehteraz App.

4.2. Charges: Customer do not incur any data charges while consuming content while accessing the above listed applications and websites. This data consumption will not be deducted from the allowance of the data packs customer subscribes to and will not attract any out of bundle data charges.



5. Services Provider obligations

5.1. Service Availability and limits:

- 5.1.1.** Certain factors, such as network changes, traffic volume, transmission limits, service outages, technical limitations, signal strength, customer device, terrain, structures, weather, or other conditions that may arise from time to time, may interfere with actual service quality and availability.
- 5.1.2.** Ooredoo will not be liable for any service limitations due to these conditions that may arise from time to time, subject to our statutory, licence and other obligations.



6. Subscriber obligations

6.1. The Subscriber shall comply with any reasonable request by Ooredoo concerning the configuration of their devices and/or the use of the service.

*****END OF TARIFF*****



Tariff Version Number	Approval Data	Effective Data	Tariff Modifications
001	10 August 2020	10 August 2020	New Tariff