

General Tariff Information

Service Provider Name	<i>Qatar Telecom (QTel) Q.S.C.</i>
License	Public Fixed Telecommunications Networks and Services
Tariff Number	
Service Name	<i>Calling Card for National Calling (Q card)</i>
Tariff Type	<i>Consumer service</i>
Tariff Effective Date	<i>25 September 2011</i>
Tariff Version Number	<i>C02-01</i>

1. Definitions

- 1.1 QCard: A prepaid card that can be used at any time from Qtel landlines and payphones by members of the general public for both national mobile and international calls.
- 1.2 OLO: Other licensed operator

2. Tariff Terms and Conditions

- 2.1 This tariff is neither a special promotion nor a readjustment.
- 2.2 This tariff will be effective as of the date established in this tariff and will automatically cease being effective if Qtel publishes a new tariff for this service or publishes notification on its webpage that this tariff is no longer effective subject to ictQATAR approval, if required.
- 2.3 From time to time Qtel may publish promotions and readjustments on its webpage or by other means. Such promotions and readjustments will suspend or modify this tariff as specified by Qtel as of the date Qtel publishes such promotions or readjustments subject to ictQATAR approval, if required.
- 2.4 These Service terms and conditions are in addition to the terms and conditions specified in Qtel’s General Terms and Conditions for the Provision of Consumer Telecommunications Services where referenced.

3. Service Description

- 3.1 Service Description: QCard is a prepaid calling card that allows the Subscriber to make phone calls from all operators in Qatar at any time from any telephone, weather at home or via a payphone, to call local or international calls.
- 3.2 QCard can be purchased from a variety of retail outlets in prepaid value denominations of QAR30, and QAR50.

4. Charges rates

- 4.1 National calls are charged in one minute intervals.
- 4.2 National calls rate:

	Peak Rates(QR) (6am to 11pm)	Off-Peak Rates(QR) (11pm to 6am)
Calling Mobile and Fixed Lines within Qatar	0.45	0.30

- 4.3 International calls will be charged at 15 seconds intervals.
- 4.4 A full listing of the countries that comprise the country destination zones are as the following:

Country	Zone	Peak Rates (QR/min) (7am to 9pm)	Off-Peak Rates (QR/min) (9pm to 7am)
GCC	Bahrain, Kuwait, Oman, Saudi Arabia, UAE	1.64	1.08
MENA	Algeria, Djibouti, Egypt, Iraq, Jordan, Lebanon, Libya, Mauritania, Morocco, Palestine, Somalia, Sudan, Syria, Tunisia, Yemen	2.08	1.64
Americas	Alaska, Anguilla, Antigua, Argentina, Aruba, Bahamas, Barbados, Belize, Bermuda, Bolivia, Brazil, Canada, Cayman Islands, Chile, Colombia, Costa Rica, Dominica, Dominican Republic, Ecuador, El Salvador, Falkland Island, French Guiana, Grenada, Guadeloupe, Guatemala, Guyana, Haiti, Hawaii, Honduras, Jamaica, Martinique, Mexico, Montserrat, Netherland Antilles, Nicaragua, Panama, Paraguay, Peru, Puerto Rico, St. Kitts Nevis, St. Lucia, St. Pierre Et Miquelon, St. Vincent, Surinam, Tahiti (French Polynesia), Trinidad & Tobago, Turks & Caicos Island, Uruguay, USA, Venezuela, Virgin Islands (British), Virgin Islands (Us)	2.08	1.64
Europe	Albania, Andorra, Armenia, Austria, Azerbaijan, Belarus, Belgium, Bosnia, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Island, Finland, France, Georgia, Germany, Gibraltar, Greece, Greenland, Hungary, Iceland, Ireland, Italy, Kazakhstan, Kyrgyz Rep., Latvia, Liechtenstein, Lithuania, Luxembourg, Macedonia, Malta, Moldova, Monaco, Netherlands, Norway, Poland, Portugal (Azores / Madeira), Romania, Russia, San Marino, Slovak Rep., Slovenia, Spain (Balearic Islands), Sweden, Switzerland, Tajikistan, Turkey, Turkmenistan, UK, Ukraine, Uzbekistan, Yugoslavia	2.08	1.64
Oceania	Antarctica, Australia, Christmas Island (Indian Oc.), Cocos (Keeling) Islands, Cook Islands, East Timor, Fed. States Of Micronesia, Fiji, Guam, Kiribati, Marshall Islands, New Caledonia, New Zealand, Niue Island, Northern Mariana Islands, Palau, Papua New Guinea, Samoa – Us, Samoa – Western, Solomon Islands, Tahiti (French	2.08	1.64

Country	Zone	Peak Rates (QR/min) (7am to 9pm)	Off-Peak Rates (QR/min) (9pm to 7am)
	Polynesia), Tokelau, Tonga, Tuval, Vanuatu.		
Asia	Afghanistan, Bangladesh, Bhutan, Burma (Myanmar), India, Iran, Maldives, Mongolia, Nepal, Pakistan, Sri Lanka, Brunei, China, Hong Kong, Indonesia, Japan, Kampuchea (Cambodia), Korea North, Korea South, Laos, Macao, Malaysia, Philippines, Singapore, Taiwan, Thailand, Vietnam	2.64	1.92
Africa & Rest of World	Angola, Ascension Island, Benin, Botswana, Burkina Faso (Upper Volta), Burundi, Cameroon, Cape Verde Island, Central African Rep., Chad, Comoros (Mayotte Island), Congo, Equatorial Guinea, Eritrea, Ethiopia, Gabon, Gambia, Ghana, Guinea Bissau, Guinea Rep., Ivory Coast, Kenya, Lesotho, Liberia, Madagascar, Malawi, Mali, Mauritius, Mozambique, Namibia, Niger, Nigeria, Reunion, Rwanda, Senegal, Seychelles, Sierra Leone, South Africa, Swaziland, Tanzania, Togolese, Uganda, Zaire, Zambia, Zimbabwe	2.64	1.92
Special & Satellite	Inmarsat & Iridium	30	30
Exception	Wallis & Futuna, Norfolk Island, Nauru, Australian Ext Terr.. Cuba, Sao Tome Principe, St. Helena, Diego Garcia.	3.76	2.96
	Greenland	2.48	1.92
	Iridium Local	16	16
	Skyphone	36	36
	Thuraya	6	6

5. Service Provider obligations

5.1 Validity: The calling QCard in any variant is valid for 1 year from the date of first usage.

6. Customer obligations

- 6.1 Customers of QCard are obliged to safeguard their purchased calling cards at all times and avoid mistreatment that may result in cards malfunctioning as that cards are damaged, lost, stolen or misplaced cannot be refunded or replaced by Qtel.

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