

General Tariff Information

Service Provider Name	<i>Qatar Telecom (QTel) Q.S.C.</i>
License	Public Fixed Telecommunications Networks and Services
Tariff Number	C03
Service Name	<i>Calling card for payphone usage</i>
Tariff Type	<i>Consumer service</i>
Tariff Effective Date	<i>25 September 2011</i>
Tariff Version Number	<i>C03</i>

1. Definitions

- 1.1 Payphone: A landline telephone that is available for use by members of the general public for both national and international calls.
- 1.2 OLO: Other licensed operator

2. Tariff Terms and Conditions

- 2.1 This tariff is neither a special promotion nor a readjustment.
- 2.2 This tariff will be effective as of the date established in this tariff and will automatically cease being effective if Qtel publishes a new tariff for this service or publishes notification on its webpage that this tariff is no longer effective subject to ictQATAR approval, if required.
- 2.3 From time to time Qtel may publish promotions and readjustments on its webpage or by other means. Such promotions and readjustments will suspend or modify this tariff as specified by Qtel as of the date Qtel publishes such promotions or readjustments subject to ictQATAR approval, if required.
- 2.4 These Service terms and conditions are in addition to the terms and conditions specified in Qtel's General Terms and Conditions for the Provision of Consumer Telecommunications Services where referenced.

3. Service Description

- 3.1 Service Description: Pay Phone Smart Card is a prepaid calling card that allows the Subscriber to make phone calls from public payphones only.
- 3.2 Public payphones in Qatar do not accept physical cash payments but may be used via the purchase of a variety of prepaid calling card options including Smart Cards which are specifically intended for payphone usage.
- 3.3 Payphone Smart Cards can be purchased from a variety of retail outlets in prepaid value denominations of QAR10, QAR20 and QAR30.

4. Features

- 4.1 Charge rates

The following charge rates apply to Smart Card prepaid calling card customers calling from public payphones:

Call type and calling regions when using Smart Card prepaid calling card	All Qatar (QAR/minute)
Calls to Qtel National Landlines	0.20
Calls to OLO National Landlines	0.20
Calls to Qtel mobile phones	0.30
Calls to OLO mobile phones	0.30

International calls to countries in the following zones	
GCC	0.75
M.E.N.A.	0.75
Americas	0.75
Europe	0.75
Oceania	0.75
Asia	0.75
Rest of World	0.75
Special case*	30.00
Thuraya	6.00

*Special case charge rates apply to calls made to satellite phone systems other than Thuraya such as Skyphone, Inmarsat and Iridium.

- 4.2 A full listing of the countries that comprise the country destination zones is available from Qtel's website, www.qtel.com.qa
- 4.3 Exceptions to the country destination zone charge rates listed above are:
 - a. A surcharge of QAR 1.50 per minute is applicable to calls made to Wallis & Futuna, Norfolk Island, Nauru, Australian Ext. Territories, Cuba, Sao Tome Principe, and St. Helena & Diego Garcia.
 - b. A surcharge of QAR 0.50 per minute is applicable to calls made to Greenland.
- 4.4 All national and international calls are charged in one minute intervals.

5. Service Provider obligations

- 5.1 Qtel is obliged to adequately maintain public payphones in order that they might be used by prepaid calling card customers, including Smart Card customers, in order to make national and international calls.
- 5.2 The validity of prepaid calling card value will remain for a period of one year from first use of the relevant calling card for calling from a public payphone.

6. Customer obligations

- 6.1 Customers of prepaid international calling cards are obliged to safeguard their purchased prepaid calling cards at all times and avoid mistreatment that may result in cards malfunctioning. In view of the relatively small denominations in which such Smart Cards are sold, Smart Cards that are damaged, lost, stolen or misplaced cannot be refunded or replaced by Qtel.

END OF TARIFF