

Welcome to Ooredoo

Business USSD Service - Application Form



General Information

Company Name _____

Service Name _____

Commercial Contact Person _____

Commercial Contact Email _____

Technical Contact Person _____

Technical Contact Email _____

1. Service Description

2. Connection Requirements

IP _____

Port Number _____

Application URL _____

USSD Code _____

Service Terms and Conditions

These terms and conditions form the contract between Ooredoo and the Customer for the use of the Business USSD Service (the "Service") by the Customer, and shall be in addition to, and not in derogation of, the applicable and existing terms and conditions relating to the Ooredoo respective product or service provisioned to the Customer.

1) Ooredoo shall be responsible to provide the Customer with the required short code and link to establish and provision the Service. The Customer shall provide Ooredoo with clear, detailed, and accurate information about the connection requirements (IP, port number, and the application URL) to ensure proper Service provisioning.

2) The Customer is fully responsible to implement his or her own application and provide its end-user with the required support for the Service.

3) The Customer hereby understands that Service provisioning is subject to the Customer acquiring all appropriate system (hardware and software) that support Ooredoo Service gateway and that the Customer's applications and its system are ready and compatible with Ooredoo's systems and protocols.

4) Customer and Ooredoo hereby agree that all activities by the end-user benefiting from the Service under the Customer's account shall be charged to the Customer and not the end-user.

5) The Customer hereby agrees that the use of the Service shall be the sole responsibility of the Customer and the Customer absolves Ooredoo of all, and any liability /responsibility in this regard, and Customer acknowledges not to make any claim of whatever nature and in whatever name, against Ooredoo for anything happening or arising out of unauthorized and misuse use of the Service and public abuse, and shall indemnify and hold Ooredoo harmless against any loss suffered by Ooredoo, its customers, or a third party, or any claim or action brought by a third party which is in any way the result of the Service's activities done by the Customer. The Customer holds Ooredoo harmless against any loss incurred by the Customer due to failure in the network.





Terms and Conditions

6) The Customer undertakes that the use of the Service shall comply with all social and cultural fabric in the State of Qatar. The Customer agrees to refrain from offering or using the Service, which may conflict or breach the related applicable laws, regulations, decrees, directives, instructions, and such other statutory requirements issued by competent authorities and the government of the State of Qatar.

7) The Customer acknowledges that the minimum term of this Service is 3 months from the date of provisioning such Service to the Customer. If any suspension or termination of the Service, subject to the Customer request or default, before the minimum term of the Service should occur, the Customer shall be liable to pay Ooredoo the applicable 3 months monthly fees.

8) The Customer is liable to pay the Service's applicable monthly fees. If the Customer fails to pay all his or her dues on their respective dates and they remain outstanding for 60 days, then, Ooredoo reserves the right to suspend the Service without notification. If the outstanding dues due on the Customer remain unsettled for more than 120 days, then, Ooredoo reserves the right to fully disconnect and terminate the Service with Ooredoo policies. The Customer shall be liable for all attorneys' fees, costs and/or disbursements incurred by Ooredoo relating to the collection of the unpaid dues.

9) The Customer is entitled to request for termination of the Service at any time by giving a written notice of at least 15 days to Ooredoo. The Customer agrees that it will remain responsible for all activities made by the Customer on the Service until the termination of the Service.

10) Ooredoo is entitled to withdraw the Service anytime and shall endeavour to give prior notice for the same to the Customer. The Customer understands and acknowledges that suspension or termination of Ooredoo's respective product or service provisioned to the Customer for whatever reason shall automatically suspend or terminate this Service.

11) The undersigned hereby represents that it has the full authority to sign on behalf of the Customer and is authorized to use and manage the Business USSD Service provided by Ooredoo.

12) These terms and conditions will be governed by Qatari law and any disputes will be subject to the exclusive jurisdiction of the Courts of State of Qatar.

Ooredoo Q.S.C. _____

Date: _____

Signature of Ooredoo Staff: _____

**Customer:
Authorised Signatory:** _____

Date: _____

Signature: _____

