

**BUREAU VERITAS**  
Certification



**OOREDOO Q.P.S.C**



Head Office: Building No. 14, Street No. 801,  
Zone 61, Diplomatic zone,  
P. O. Box: 217, Doha

**STATE OF QATAR**

This is a multi-site certificate, additional site(s) are listed on the next page(s)

*Bureau Veritas Certification Holding SAS – UK Branch certifies that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below*

**ISO 9001:2015**

*Scope of certification*

MOBILE AND FIXED LINE VOICE COMMUNICATION AND DATA SERVICES, IP TV SERVICES, IP VPN SERVICES, LEASED LINE AND MPLS PRODUCTS, VSAT SERVICES, DATA CENTRE SERVICES PROVIDED BY QATAR DATA CENTRE (QDC), TETRA SERVICES; AND SUPPORT SERVICES PROVIDED BY DEPARTMENTS OF HR, BUILDING & SUPPORT SERVICES, CORPORATE INFORMATION SECURITY, PROCUREMENT & SUPPLY CHAIN, BUSINESS UNITS OF LEGAL & REGULATORY AND FINANCE, ADMINISTRATIVE ACTIVITIES, MARKETING AND SALES OF SERVICES AND PROJECT MANAGEMENT INCLUDING DESIGN AND ROLLOUT OF TECHNOLOGY ACTIVITIES. PROVISION OF MARITIME COMMUNICATION SUPPORT ACTIVITIES. OPERATIONS AND MAINTENANCE OF (A) DATA CENTRES AND DISASTER RECOVERY DATA CENTRES, (B) SERVICE OPERATIONS CENTRES AND SECURITY INTELLIGENCE CENTRE, (C) TRANSPORT, CORE & RADIO AGGREGATION, SWITCHING EQUIPMENT, PHYSICAL SECURITY CONTROL ROOM ACTIVITIES, (D) VSAT SERVICE INFRASTRUCTURE (E) CABLE LANDING STATIONS.

Original cycle start date:	01 <sup>st</sup> April 2009
Expiry date of previous cycle:	15 <sup>th</sup> October 2020
Re-Certification audit date:	12 <sup>th</sup> July 2020
Re-Certification cycle start date:	22 <sup>nd</sup> September 2020

Subject to the continued satisfactory operation of the organisation's Management System, this certificate expires on: **21<sup>st</sup> September 2023.**

Certificate No. IND.20.3197/IM/U-1

Version 1, Revision date: 22<sup>nd</sup> September 2020

  
**Vinoth. K. P - Certification Manager**

Certification body address: 5<sup>th</sup> Floor, 66 Prescott Street, London E1 8HG, United Kingdom

Local office: G1-G3, Ground Floor, KG Building  
(Bldg. No. 194, Street No. 230), C Ring Road,  
Opposite Gulf Times, P. O. Box: 22157,  
(Doha) Qatar

Further clarifications regarding the scope of this certificate and the applicability of the management system requirements may be obtained by consulting the organisation.  
To check this certificate validity please call: +974 40329729



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**ISO 9001:2015**

*Scope of certification*

<u>Site Name/Location</u>	<u>Location</u>	<u>Site Scope</u>
<b>OOREDOO Q.P.S.C Qatar (HQ1) West Bay</b>	Building No. 14, Street No. 801, Zone 61, Diplomatic zone, Doha, State of Qatar	Mobile and Fixed Line Voice Communication and Data Services, IP TV Services, IP VPN Services, Leased Line and MPLS Products, VSAT services, Data Centre Services provided by Qatar Data Centre (QDC), Tetra Services; and support services provided by Departments of HR, Building & Support Services, Corporate Information Security, Procurement & Supply Chain, Business Units of Legal & Regulatory and Finance. Administrative activities, marketing and sales of services. Operations and maintenance of (a) Data Centres and Disaster Recovery Data Centres, (b) Service Operations Centres and Security Intelligence Centre, (c) Transport, Core & Radio Aggregation, Switching Equipment, Physical Security Control Room activities, (d) VSAT service infrastructure (e) Cable Landing Stations.
<b>OOREDOO Q.P.S.C Qatar - HQ2 Old Airport Road</b>	Building No. 145, Street No. 310, Zone No. 88, Airport Road, Doha, State of Qatar	a) Provision of Marketing, Branding, Sales, Customer Care Services, and Marketing Strategy and Planning Services for Ooredoo Products. Managing of Sales through Direct/Indirect Channels. b) Management of Radio Network, Core Network and Fixed Asset & Transport Network. c) Planning & Development of New and Existing Services. d) Design & Rollout Technology Activities. e) Managing, monitoring and controlling of international switching, fibre optical cable and its infrastructure.

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<u>Site Name/Location</u>	<u>Location</u>	<u>Site Scope</u>
<b>Airport Exchange</b>	Building No. 53, Street No. 965, Zone No. 47, Al Roodah, Doha, State of Qatar	Operation and Maintenance of Switching Equipment Infrastructure.
<b>Wadi El Sail</b>	Building No. 2, Street No. 825, Zone No. 20, Doha, State of Qatar	a) Provision of Data Centre services. b) Field Installation and Maintenance of IT systems. c) Central Service Operation Centre (SOC) activities. d) Operation and maintenance of transport aggregation at Khalifa Town Rumaila. (KTR)
<b>Al Saad</b>	Building No. 57, Street No. 343, Zone No. 39, Al Saad, Doha, State of Qatar	a) Ooredoo Shop - Sales and Aftersales Services. b) Credit Control activities with respect to customers & B2B Telesales. c) Debt Recovery (Archiving function)
<b>Mukaynis (Earth Station)</b>	Building No. 2003, Street No. 340, Zone No. 81, Salwa Road, Doha, State of Qatar	Operation and Maintenance of VSAT Service Infrastructure (VSAT-Communication through satellites).
<b>Lusail (Maritime Radio)</b>	Ooredoo Maritime Radio Building, Street No. 1820, Zone No. 70, Lusail, State of Qatar	Provision of Maritime Communication Support Activities including Radio Station Operation, acts as First Point of Contact for Army, Navy and the Air Force and handling Commercial Calls from Ships.

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<u>Site Name/Location</u>	<u>Location</u>	<u>Site Scope</u>
<b>Simaisma</b>	Street No. 3029, Zone No. 74, Simaisma, State of Qatar	Operation and Maintenance of Cable Landing Station.
<b>Abu Hamour</b>	Building No. 2, Street No.825, Zone No. 20, Doha, State of Qatar	a) Facilities Modification, Project Management & Execution. b) Operation and Maintenance of M/s. Ooredoo Q.P.S.C. Buildings and Infrastructure.
<b>Najma Center (NJC)</b>	Building No.12, Zone No-26, Street No. 880, Doha, State of Qatar	Operation and Maintenance of Switching Equipment Infrastructure.
<b>Al Waab (WAC)</b>	Building No.63, Zone No-54, Street No. 776, Doha, State of Qatar	Operation and Maintenance of Switching Equipment Infrastructure.
<b>Khalifa Town Central (KTC)</b>	Building No.77, Zone No-34, Street No. 950, Doha, State of Qatar	Operation and Maintenance of Switching Equipment Infrastructure.
<b>West Bay (WBC)</b>	Building No.90, Zone No-65, Street No. 860, Doha, State of Qatar	Operation and Maintenance of Switching Equipment Infrastructure.

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Kharatiyat (KRC)	Building No.173, Zone No-71, Street No. 380, Doha, State of Qatar	Operation and Maintenance of Switching Equipment Infrastructure.
Mesaimeer	Building NO. 106, Street No. 1119 Zone.56 Mesaimeer, Doha, State of Qatar	Operation and Maintenance of Core Aggregation, IT DC, ISP DC, QDC5 and Security Intelligence Center (SIC).
Al Kheesa (TGN)	Building No. 225 Street No. 1411 Zone.70 Al- Kheesa Doha , State of Qatar	Operation and Maintenance of Cable Landing Station.
Al Khor (GBI)	Building No.37 Street No. 860 Zone.74 , Al-Khor, Doha, State of Qatar	Operation and Maintenance of Cable Landing Station.
Ras Laffan (RLNG)	Street No. 202, Zone. 75 , Al-Thekhera , Doha , State of Qatar	Operation and Maintenance of Transport and Radio Aggregation.

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